David Jones

Colorado Springs, CO
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Personal Summary:

Computer Science major, flexible and adaptable in a multitude of work environments, reliable, results driven, intrinsic motivation to learn and solve problems, and a strong drive to work and learn with computer networks and cybersecurity.

Skills and Certifications

- CompTIA Network+ Certified
- MTA Security Fundamentals
- Linux
- Cloudflare API
- C, C#, Java, JS, and Python
- Expert computer operation skills
- 3+ Year Experience with Homelab

- Microsoft Office
- Windows & Linux Troubleshooting
- Microsoft Active Directory Tools
- Azure Active Directory
- Atlassian Confluence
- Hand Tools
- Power Tools

Education:

Bachelor of Arts in Computer Science *in progress*   May 2025
University of Colorado | GPA: 3.8

Work Experience:

University of Colorado | Colorado Springs, CO   October 2023 – Current
Wired & Wireless Network Intern

- Supported UCCS's networks for all faculty, staff, and students
- Assisted in the testing and documentation of new network infrastructure
- Ensured network maps and documentation remains current with changing state and needs
- Diagnosed, troubleshooted, and resolved connectivity issues in wired and wireless networks
- Minimized downtime by troubleshooting and resolving issues in a proactive manner
- Updated network map and documentation to meet modern requirements

University of Colorado | Colorado Springs, CO   August 2021 – October 2023
IT Service Desk Technician

- Worked in a team to design & develop internal software necessary for day-to-day operations
- Assisted in the successful upkeep of all audio-visual & supported computer systems
- Designed multiple internal scripts & programs to improve operational effectiveness
- Diligently provided tech support whenever & wherever needed
- Assisted with troubleshooting Campus Area Network issues
- Supported campus-wide networked and local printers
- Updated, improved, and created critical documentation
- Utilized SIEM systems to troubleshoot account and security & authentication issues

Notable Projects:

- Connecteam Position View Browser Extension
- LSD Allenii Music Archive Website

REFERENCES & ADDITIONAL INFO & JOB HISTORY AVAILABLE UPON REQUEST